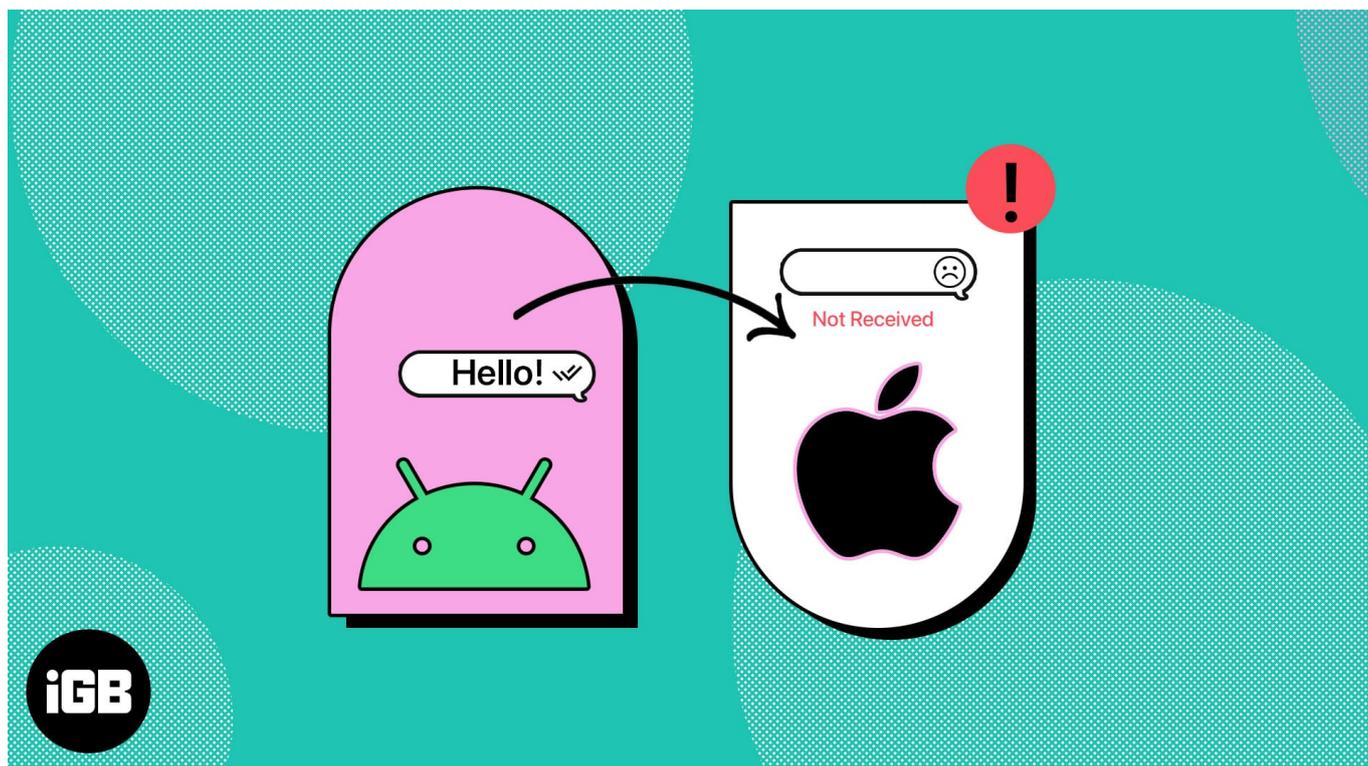


iPhone's dual messaging setup works seamlessly, well, almost! Like with any technology, there can be times when your iPhone stops receiving texts from Android. If you are facing a similar issue, read along!



A successful text messaging experience involves three factors - the device, the app, and the network. If any of them starts acting up, you will notice the message delivery failure. We will go through every possible option considering all three factors in this guide to fix the issue. Let's start with the basic fix.

## How to fix iPhone not receiving texts from Android issue

Before going ahead, confirm if your iPhone meets the below requirements:

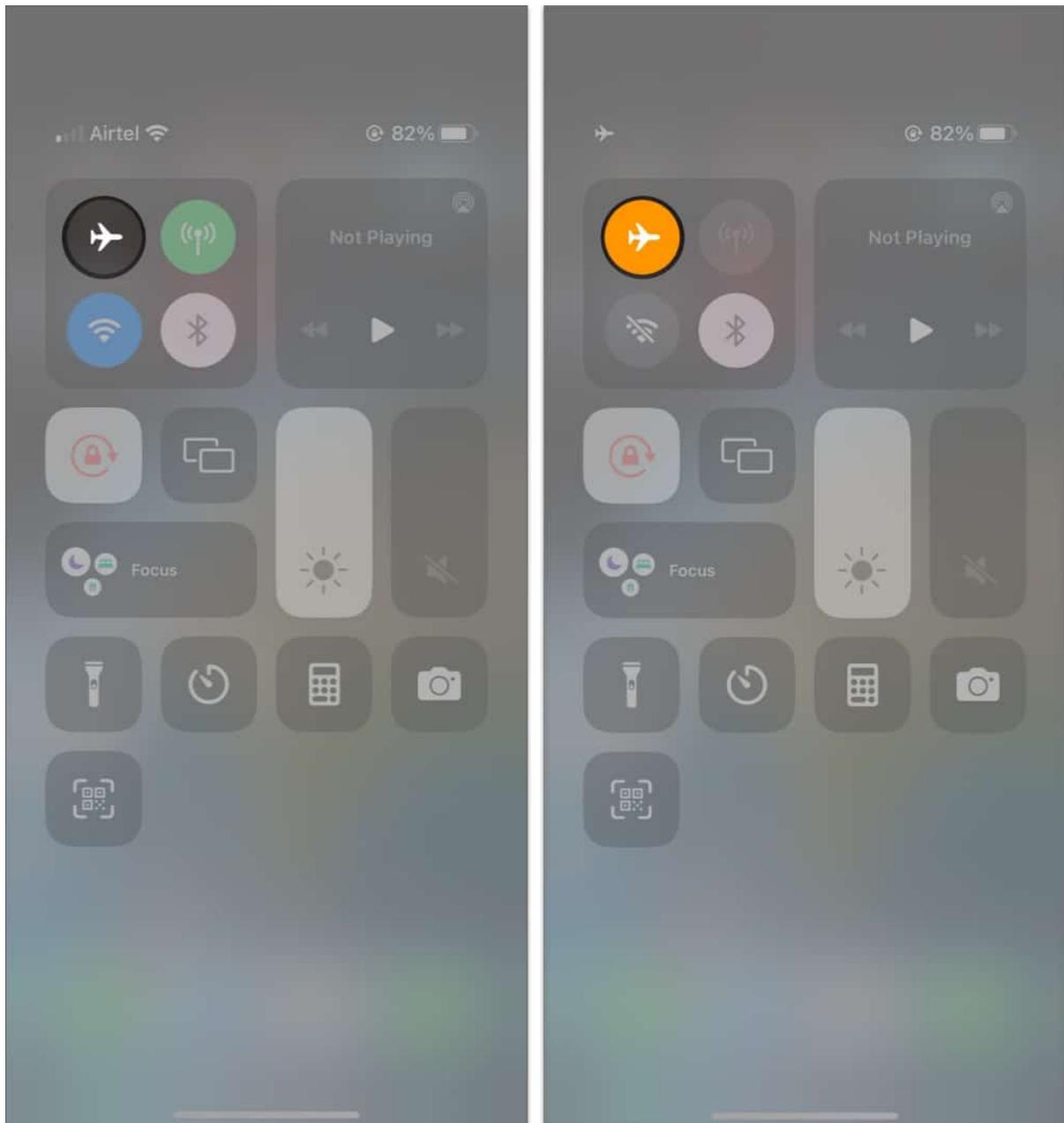
- Good coverage area.
- There isn't a 'No network' error on the status bar.
- Do Not Disturb mode is disabled.

Once you have checked the above, you can proceed with the following fixes.

## 1. Turn off and on Airplane mode on iPhone

If your iPhone is not receiving text messages from an Android smartphone, refreshing your network connection is one of the best options. This is the simplest and best method because text messages are delivered through cellular networks rather than Wi-Fi.

1. Scroll down from the right of your screen to invoke **Control Center**.  
*On iPhones with Home Button, you need to swipe up.*
2. Select the **Airplane** icon to turn on Airplane Mode.
3. Tap the **Airplane** icon again to turn off Airplane Mode.



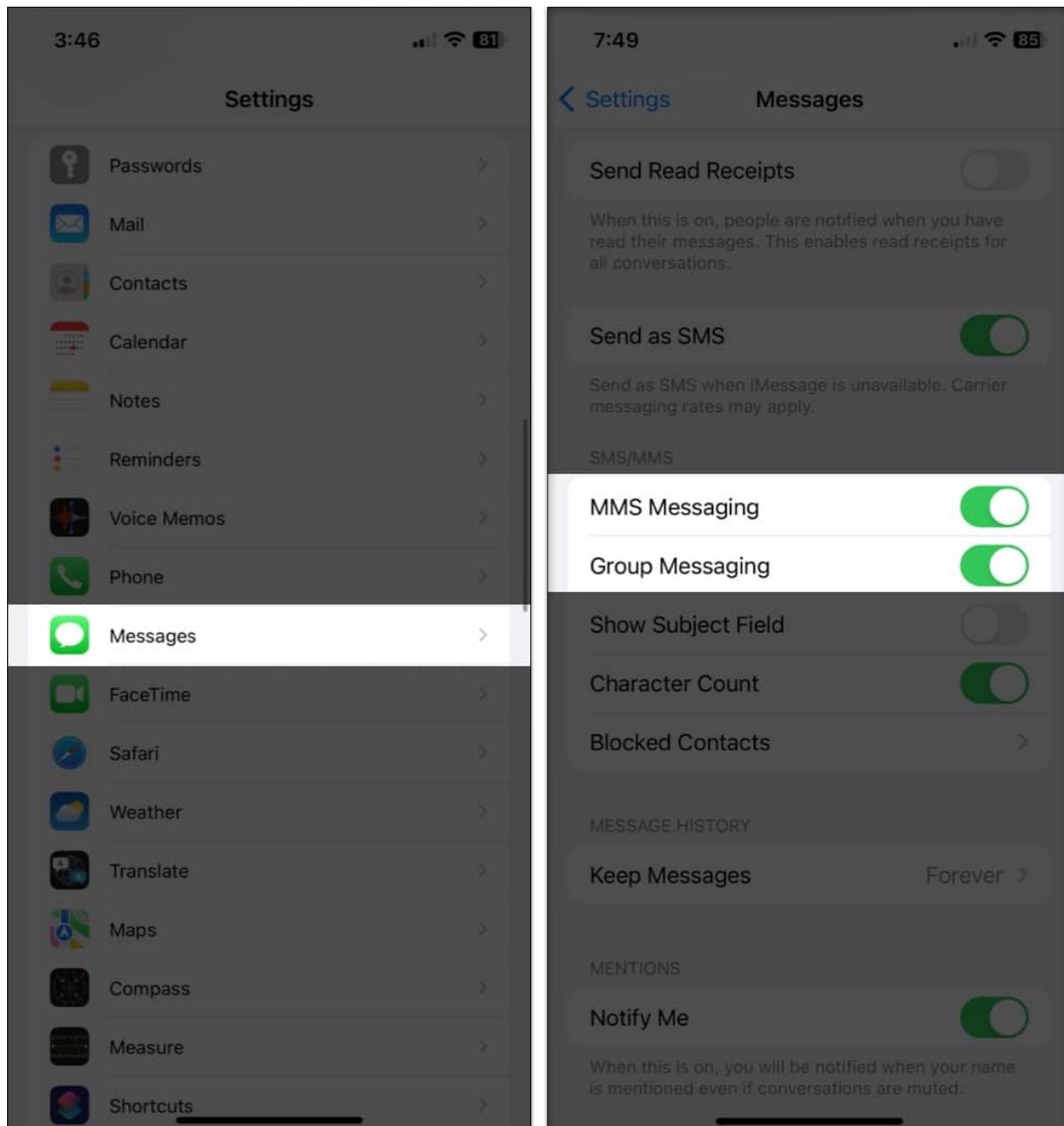
Wait for a few seconds, and voila, you'll have successfully refreshed your cellular networks.

## 2. Enable MMS and group Messaging on iPhone

Now, you need to make sure that the relevant Settings for Messages are enabled on your iPhone. To do so, follow the steps below.

1. Launch **Settings**.

2. Open **Messages**.
3. Toggle on **MMS Messaging** and **Group Messaging**.



### 3. Check blocked numbers on your iPhone

Another reason you may not be getting texts from your Android mobile is if the number has been blocked on your device. You might have blocked your friends or family members due to

an old feud and then forgotten about it. To unblock numbers, go to **Settings** → **Phone** app → **Blocked Contacts**. Here, you can see numbers that you have blocked.

## 4. Delete your iPhone's old messages

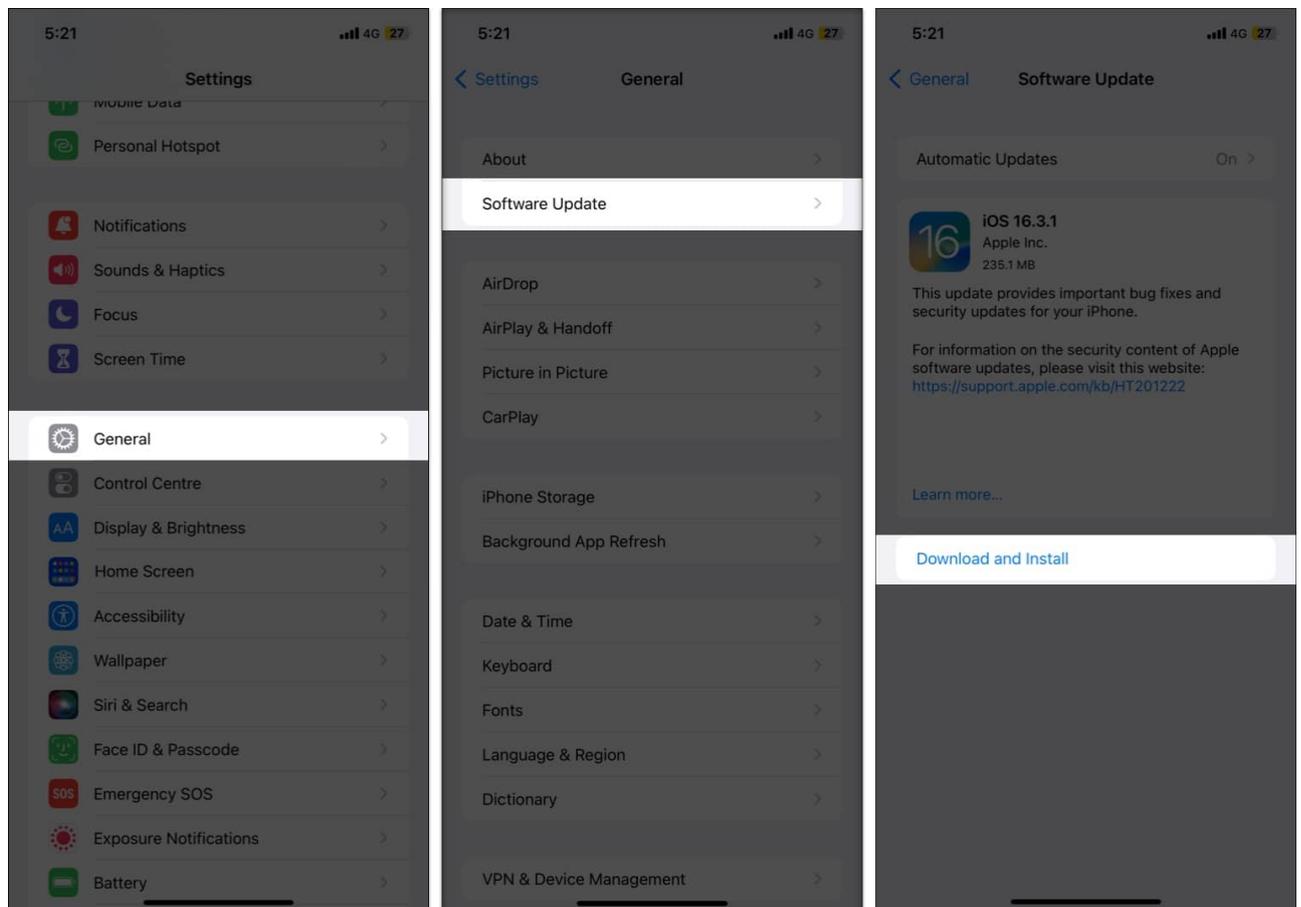
One of the most common causes for your iPhone not receiving Android messages is that your messaging inbox is entirely full. As a result, this might be the source of the problem that is stopping you from receiving communications, particularly MMS messages, from your Android buddies. Go ahead, and refer to our article to [remove old messages from your iPhone](#).

**Note:** iPhone-to-iPhone messaging uses the iMessage platform, so there won't be space issues.

## 5. Update iOS

The issue might be caused due to an iOS bug on the device. Thankfully, Apple responds quickly to such annoyances by issuing an iOS update. All you have to do is update your iOS version to acquire the repairs and enjoy the new features.

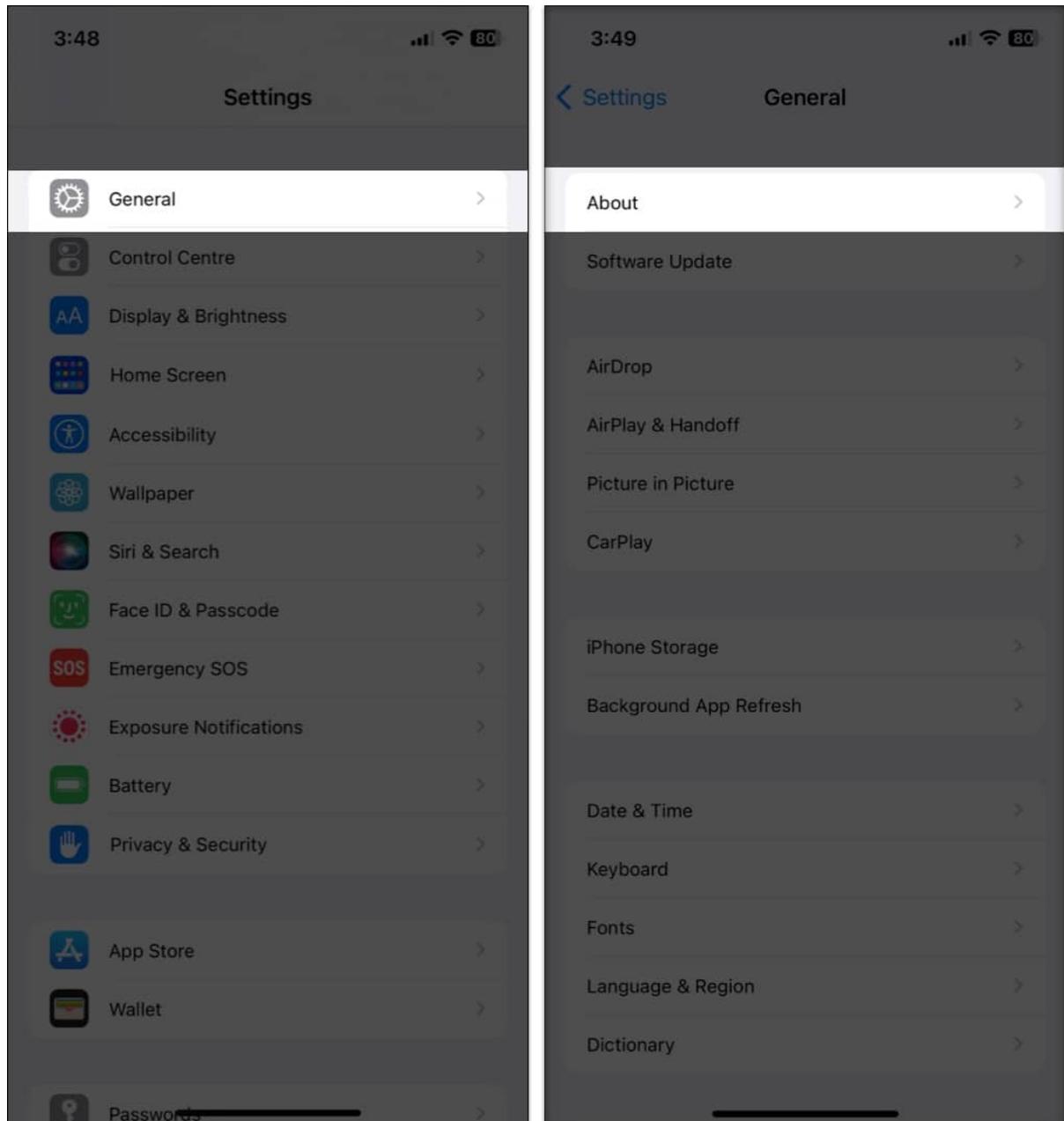
1. Go to **Settings** → **General**.
2. Tap **Software Update** → check for updates.
3. If available, tap **Download and Install**.



## 6. Update carrier settings on iPhone

The problem may be from your carrier's end. When I first got my iPhone XR, I started getting messages error on the device. As it turned out, the issue was from the carrier side, and they had already issued an update to fix the problem.

1. Launch **Settings**.
2. Tap **General** → **About**.



3. Scroll down to **Carrier**.

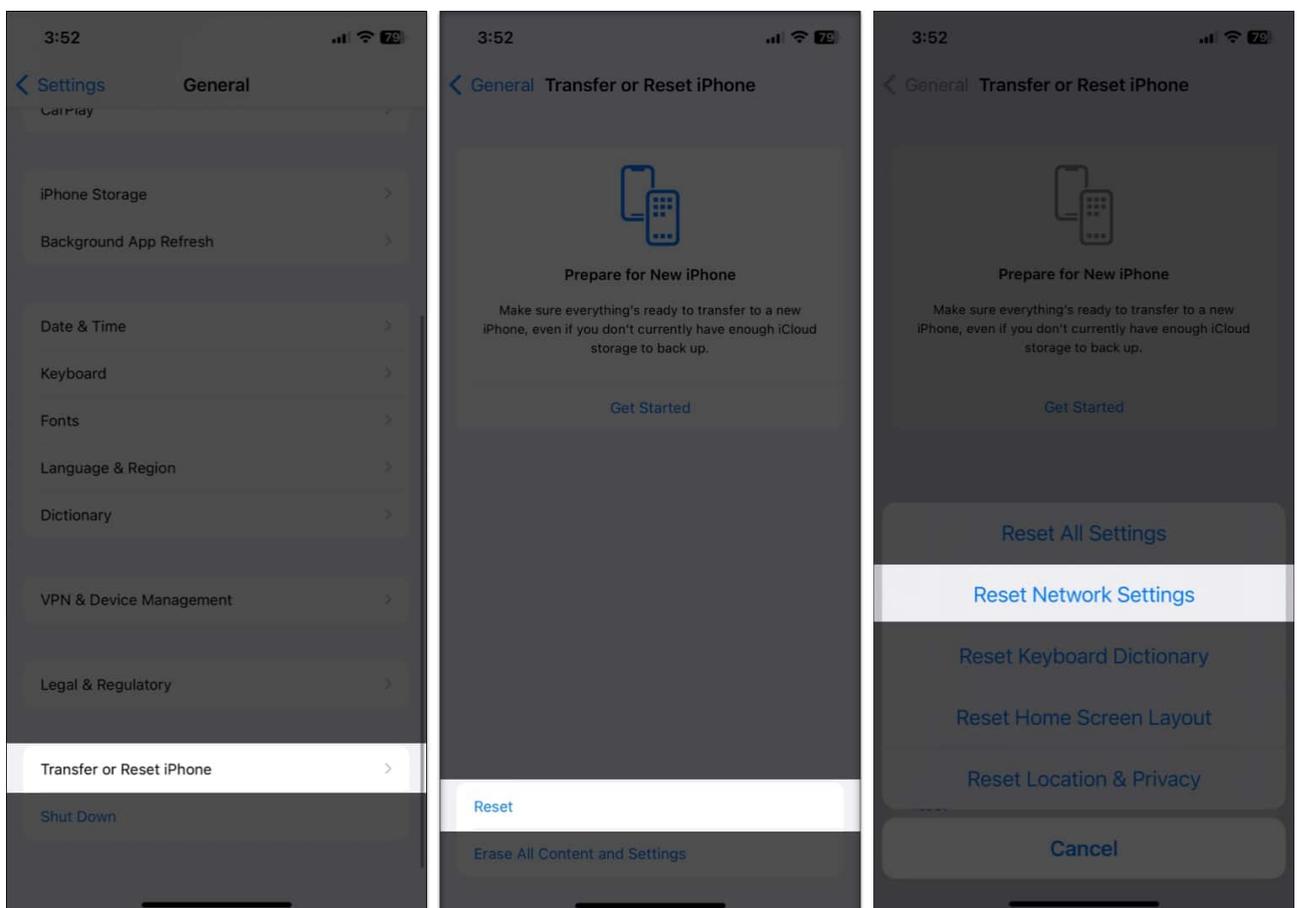
*In some regions, you might see **Network**.*

If you see **Update** next to Carrier, tap on it and follow the on-screen instructions to update your carrier settings.

## 7. Reset Network Settings

If nothing else has worked, resetting network settings should be a viable alternative for you to fix your iPhone not getting messages from Android. It deletes all internet and networking-related data on your device.

1. Open **Settings**.
2. Tap **General**.
3. Scroll down and tap **Transfer or Reset iPhone**.
4. Hit **Reset** → **Reset Network Settings**.

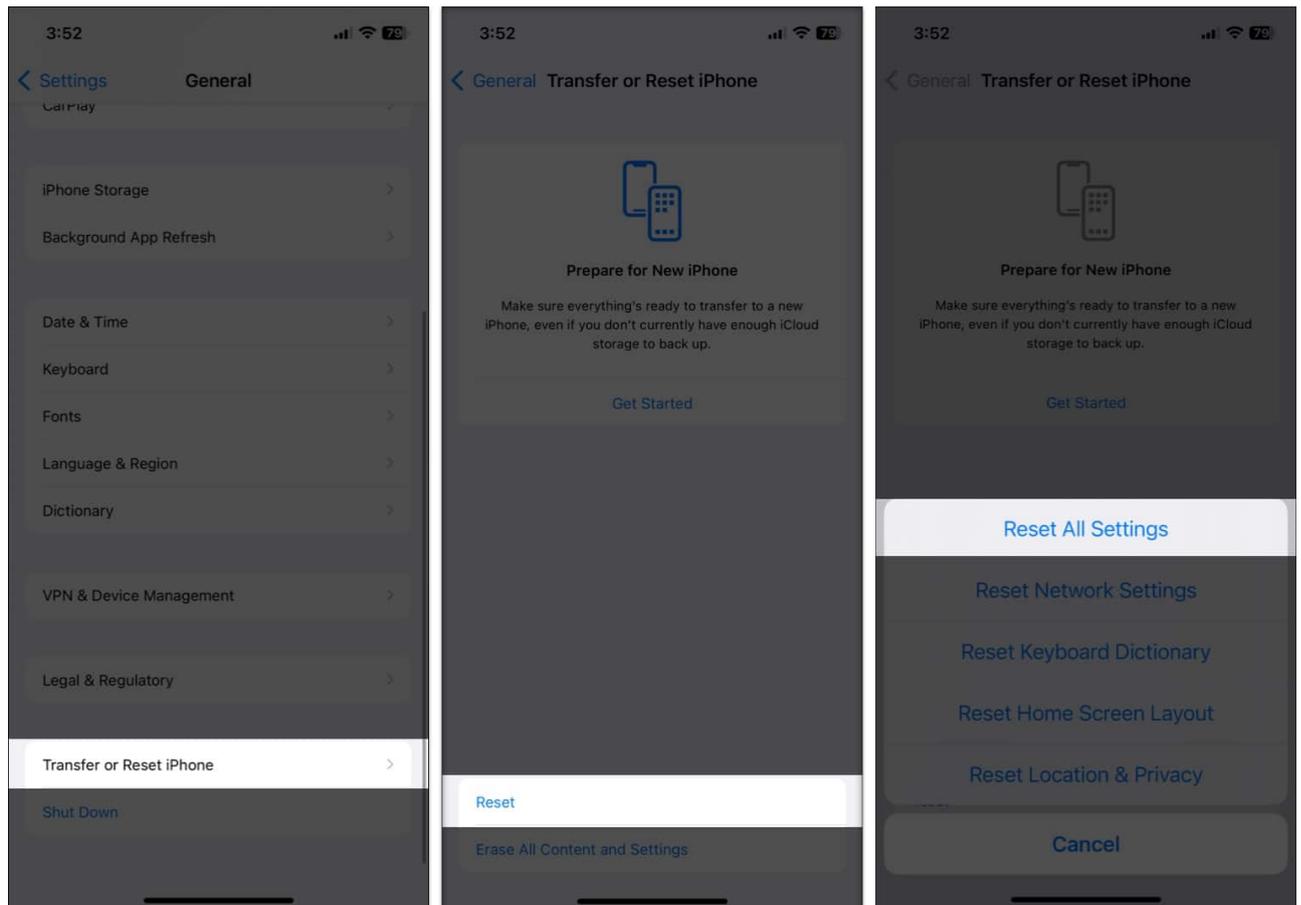


5. Provide your iPhone's **Password** to complete the action.

## 8. Reset All Settings

If resetting network settings didn't work, it's time for you to look at an unpleasant option - Reset All Settings.

1. Launch **Settings**.
2. Tap **General**.
3. Scroll down and tap **Transfer or Reset iPhone**.
4. Hit **Reset** → tap **Reset All Settings**.



5. Enter your **Passcode** to finish the action.

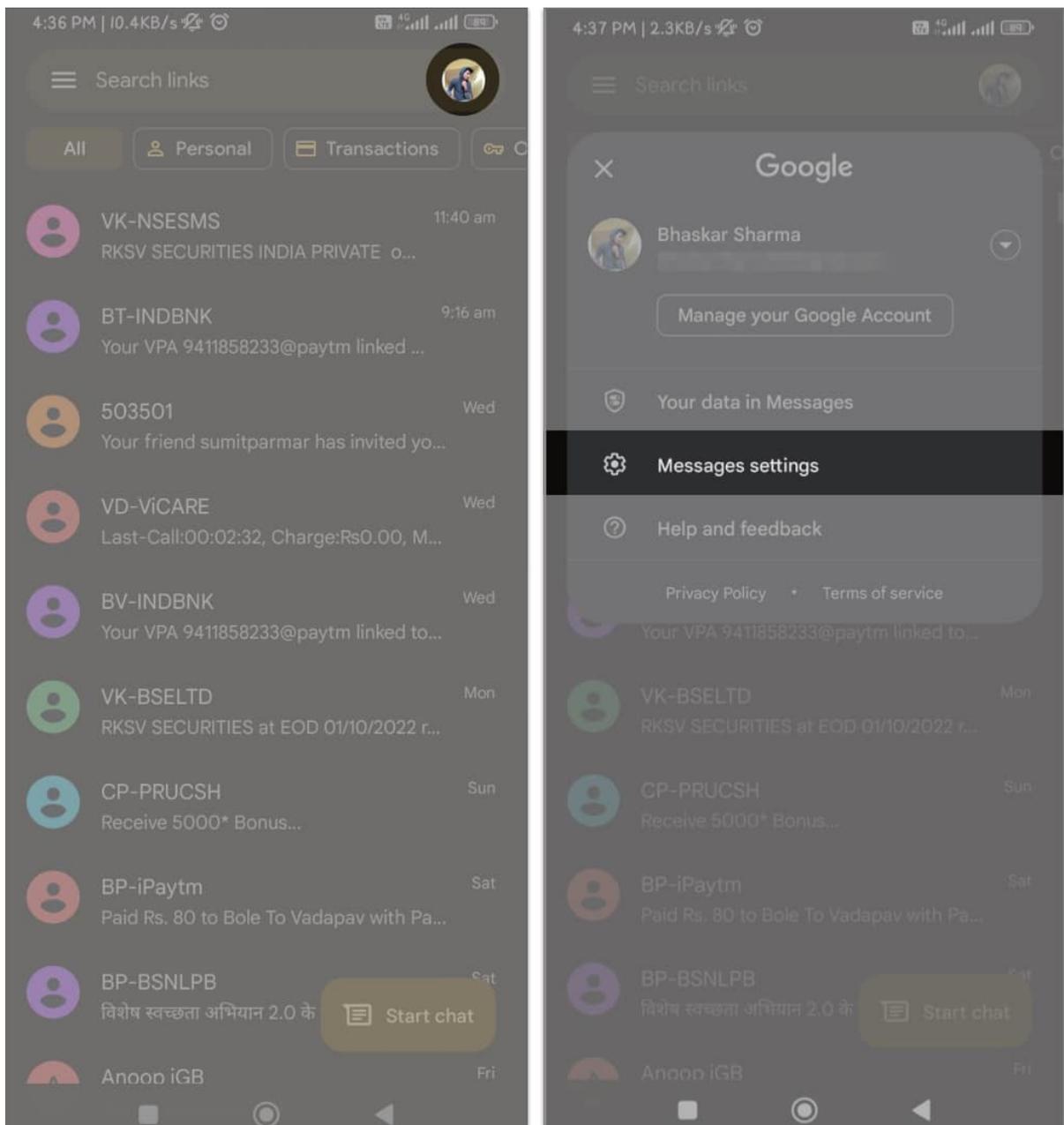
## 9. Disable RCS on Android device

So far, we have talked about the troubleshooting methods on the iPhone. The problem could be from the Android side as well.

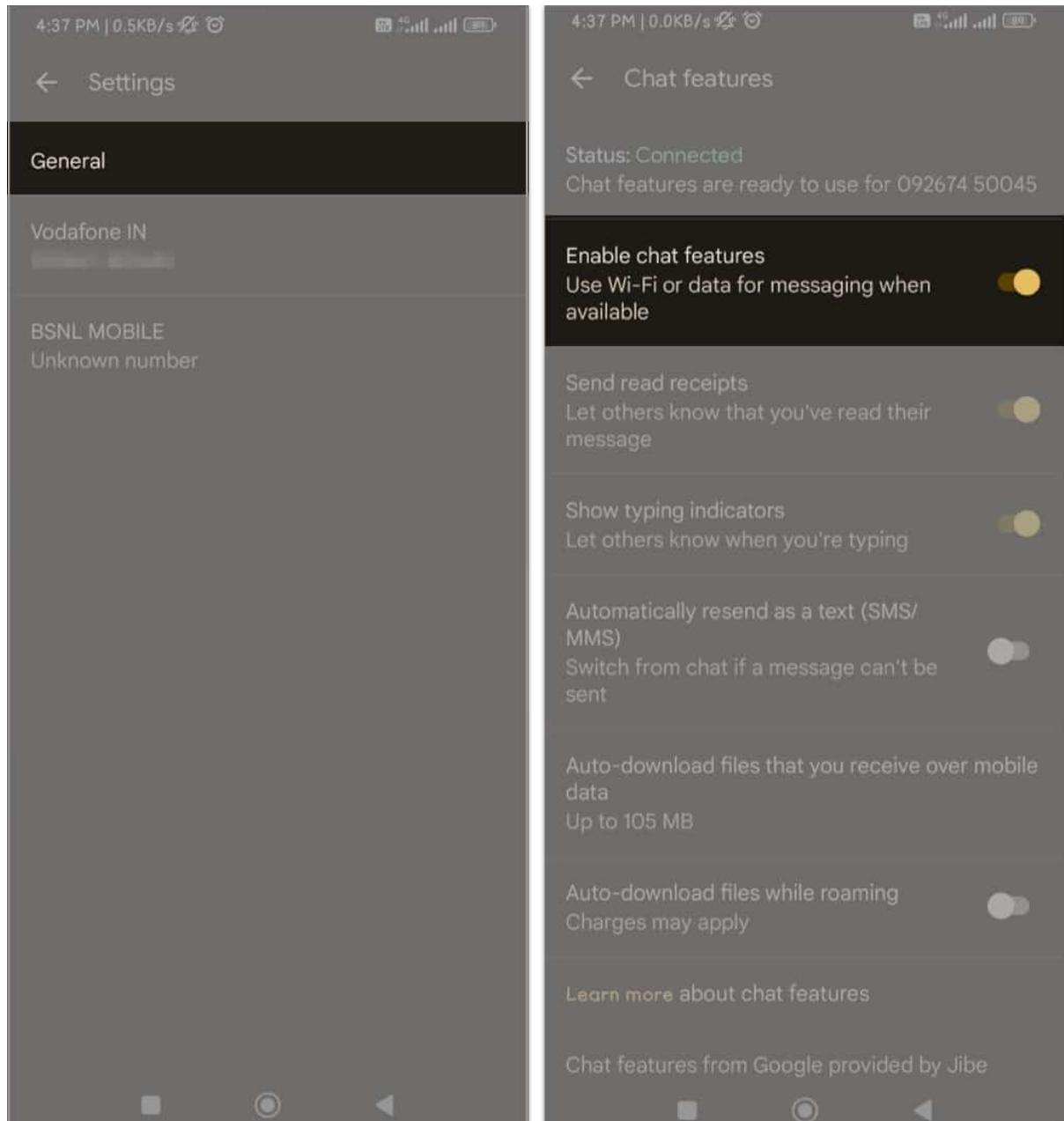
RCS (Rich Communications Services) is Google's version of iMessage to counter the growing popularity of the service. Google aims to deliver a close-to-iMessage experience with read receipts, typing indicators, group messages, and more.

If the RCS service is enabled on the Android device, disable it from the Messages Settings.

1. Open the **Messages** app.
2. Click **your avatar** on the top right.
3. Tap **Messages settings**.



4. **General** → **Chat features** → toggle **Enable chat feature**.



## 10. Contact your carrier

There can be times when the carrier itself is having server issues on their side. If none of the tricks are working for you, contact your local carrier to troubleshoot the issue.

You can either connect with them on social media or directly call or email the carrier to share the issue.

## Parting words...

I hope the above guide helped you fix the issue. If you are still facing problems, [contact Apple support](#) for more advanced solutions.

So, which trick worked for you? Share in the comments section below.

## You would like to read these posts as well:

- [How to fix iMessage not working on your iPhone](#)
- [How to fix iMessage needs to be enabled to send this message error](#)
- [iMessage Waiting for Activation error on iPhone?](#)