## igeeksbl@g

Audiobooks are accessible from the Books app on iPhone in iOS 13. You can also <u>listen to</u> them on your Apple Watch. However, if your purchased audiobooks are not showing on your iPhone or iPad, you can fix it with the solutions in this post. It is not certain why this issue happened in the first place, but let's see what we can do about it.



Table of Contents

- <u>#1. Ensure the Audiobook is Not Hidden</u>
- <u>#2. Check System Status</u>
- <u>#3. Force Quit Books App</u>
- <u>#4. Restart Your iPhone</u>
- <u>#5. Turn On/Off iCloud Drive Sync</u>
- <u>#6. Sign Out of Apple ID and Sign In Again</u>
- <u>#7. Reset All Settings</u>

## **#1. Ensure the Audiobook is Not Hidden**

The first step is to make sure that the audiobook isn't hidden. If it is, here is how to unhide it so that you can listen to it again.

### igeeksbl<sup>\_</sup>G

- 1. Open the **Books** app on your iPhone
- 2. Tap on **Reading Now** from the bottom row
- 3. Tap on your **profile picture** → **Manage Hidden Purchases.**



4. Tap on **Unhide** next to the item you want to unhide

# **#2. Check System Status**

It is rare but quite possible that Apple servers are temporarily down, preventing audiobook downloads. To check this, go to the Apple System Status page and see that the **App Store**, **Apple ID**, and **iTunes Store** are available.

#### igeeksbl@g

	System Status	
		Available
App Store	Game Center	iWork for iCloud
Apple Arcade	Global Service Exchange	Mac App Store
Apple Books	ICloud Account & Sign In	macOS Software Update
Apple Business Manager	iCloud Backup	Mail Drop
Apple ID	<ul> <li>iCloud Bookmarks &amp; Tabs</li> </ul>	Maps Display
Apple Music	iCloud Calendar	Maps Routing & Navigation
Apple Music Subscriptions	iCloud Contacts	Maps Search
Apple Online Store	iCloud Drive	Maps Traffic
Apple Pay	ICloud Keychain	News
Apple School Manager	ICloud Mail	Photos
Apple TV Channels	iCloud Notes	Radio
Apple TV+	ICloud Reminders	Schoolwork
AppleCare in iOS	iCloud Storage Upgrades	Screen Time
Beats 1	iCloud Web Apps (iCloud.com)	Sign in with Apple
Device Enrollment Program	iMessage	Siri
Dictation	iOS Device Activation	Spotlight suggestions
Documents in the Cloud	ITunes Match	Volume Purchase Program
FaceTime	iTunes Store	Walkie-Talkie
Find My	🌒 ITunes U	

# **#3. Force Quit Books App**

- On iPhone with no home button: Swipe up from the bottom of the screen and hold
- On iPhone with home button: Double press the home button

Now, drag the Books app card up to force close it. After a few seconds, relaunch the app and try downloading the audiobook.

In addition to this, you may also <u>quit all open apps</u> using the same method and then open the Books app.

## **#4. Restart Your iPhone**

Open the **Settings** app  $\rightarrow$  Tap on **General**, and then tap on **Shut Down**.

### iGEEKSBL<sup>Q</sup>G



Once you switch on your iPhone after a minute, this audiobook issue will most likely be solved.

# **#5. Turn On/Off iCloud Drive Sync**

- 1. Open the **Settings** app on your iPhone
- 2. Scroll down and tap on **Books.**

### iGEEKSBL<sup>Q</sup>G



3. Turn off the toggle for **Reading Now** and **iCloud Drive.** 

#### iGEEKSBL<sup>Q</sup>G

III Vodafone-Be Sa 4G 10:09 AM	72%	III Vodafone-Be Sa 4	4G 10:09 AM	72% 🔲
Settings Books		Settings	Books	
PREFERRED LANGUAGE		PREFERRED LANGU		
E Language	nglish >	Language		English >
BOOKS SETTINGS		BOOKS SETTINGS		
Online Content		Online Content		
Allow books to access publisher's content from the Internet.	n	Allow books to acces the Internet.	ss publisher's content f	
SYNCING		SYNCING		
Reading Now		Reading Now		
iCloud Drive		iCloud Drive		
Reading Now syncs using your iCloud account. Use iCloud Drive to sync PDFs you've added to your library.		Reading Now syncs using your iCloud account. Use iCloud Drive to sync PDFs you've added to your library.		
READING		READING		
Full Justification	$\mathbf{O}$	Full Justification		
Auto-hyphenation		Auto-hyphenatio	on	

## **#6. Sign Out of Apple ID and Sign In Again**

- 1. Open the  ${\bf Books}$  app on your iPhone
- 2. Tap on **Reading Now.**
- 3. Tap on your profile picture  $\rightarrow$  Tap on **Sign Out** from the end.

## igeeksbl@g



- 4. After a few seconds tap the sign-in picture (where your profile picture was in step 3)
- 5. Tap on Use Existing Apple ID from the pop-up. Enter your Apple ID and password

### **#7. Reset All Settings**

- 1. Open the **Settings** app on your iPhone and tap on **General.**
- 2. Tap on **Reset.**

#### iGEEKSBL<sup>O</sup>G



3. Tap on **Reset All Settings.** 

4. Enter your iPhone's passcode and confirm.



5. Finally, if nothing helps, you may have to factory reset your iPhone. For this, follow the

#### iGEEKSBL<sup>O</sup>G



#### That's all!

#### **Summing Up**

These were the possible solutions to fix the issue of purchased or downloaded audiobooks not showing on iPhone or iPad. Also, make sure that you are using the same Apple ID, currently on your device, that you initially used to purchase the audiobook. All purchases, be they movies, music, books, audiobooks, etc., are tied to your Apple ID and not the device. Do you have any other questions? Let us know in the comments below.

#### You would like to read these posts as well:

- Best Audiobook Apps for iPhone and iPad
- Best Apple CarPlay Apps for iPhone