iGEEKSBLOG

Shared Albums have made sharing precious memories and photos with loved ones easier than ever. However, it can be frustrating when you can't share your favorite photos or access your shared albums. In this article, I'll address possible reasons why the Shared Albums may not be working on your iPhone and share how to fix the issue.
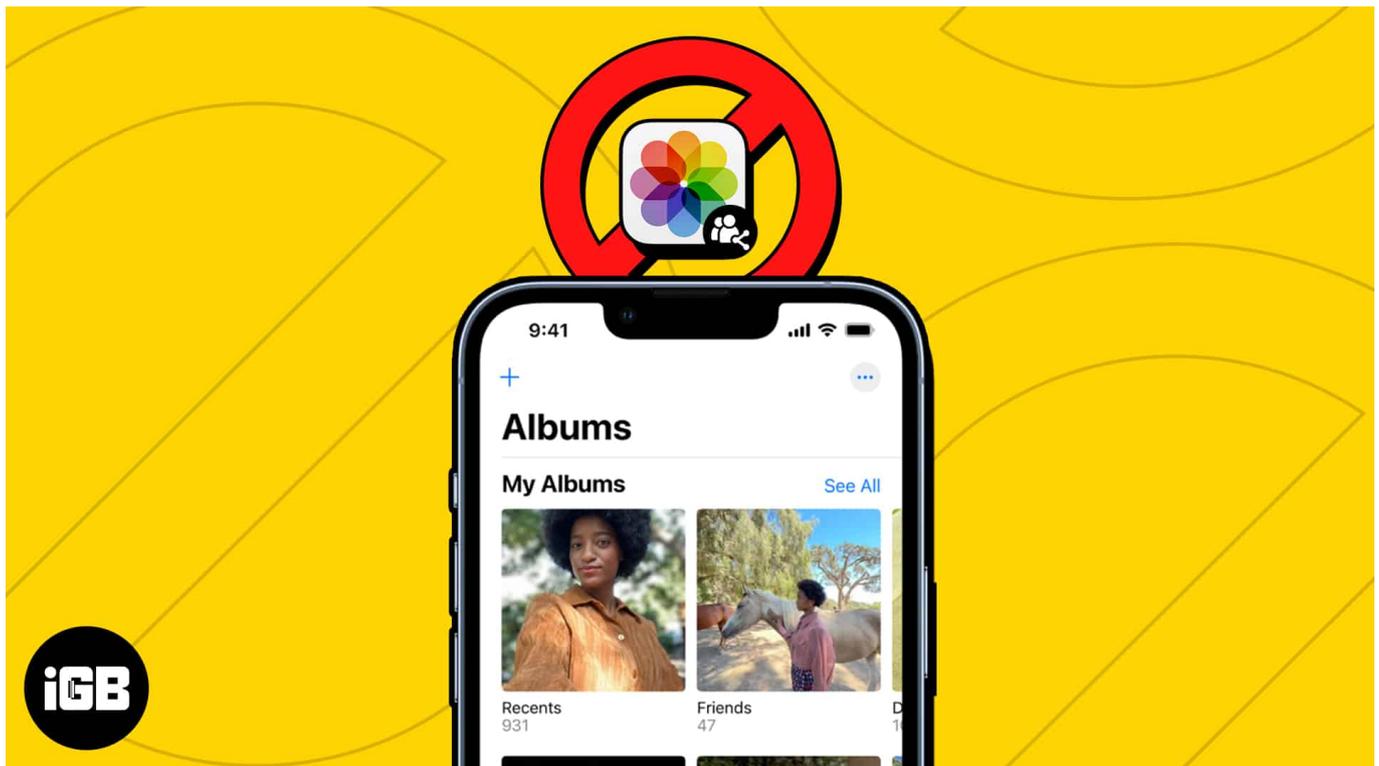

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1. Check internet connectivity

Shared Albums require strong internet to sync the most recent content and make it visible on other devices. So, if your internet connection is spotty or unreliable, the Shared Album

won't refresh on your iPhone. Therefore, first, check whether your iPhone has an active internet connection.

You may use an internet speed tester to assess the quality of your internet connection. I suggest turning off the Wi-Fi or cellular data on your iPhone, waiting for a few minutes, and enabling them again. Additionally, if you are having trouble connecting to the internet, you can try resetting the Network Settings on your iPhone.

1. Open **Settings** → Go to **General** → Select **Transfer or Reset iPhone**.
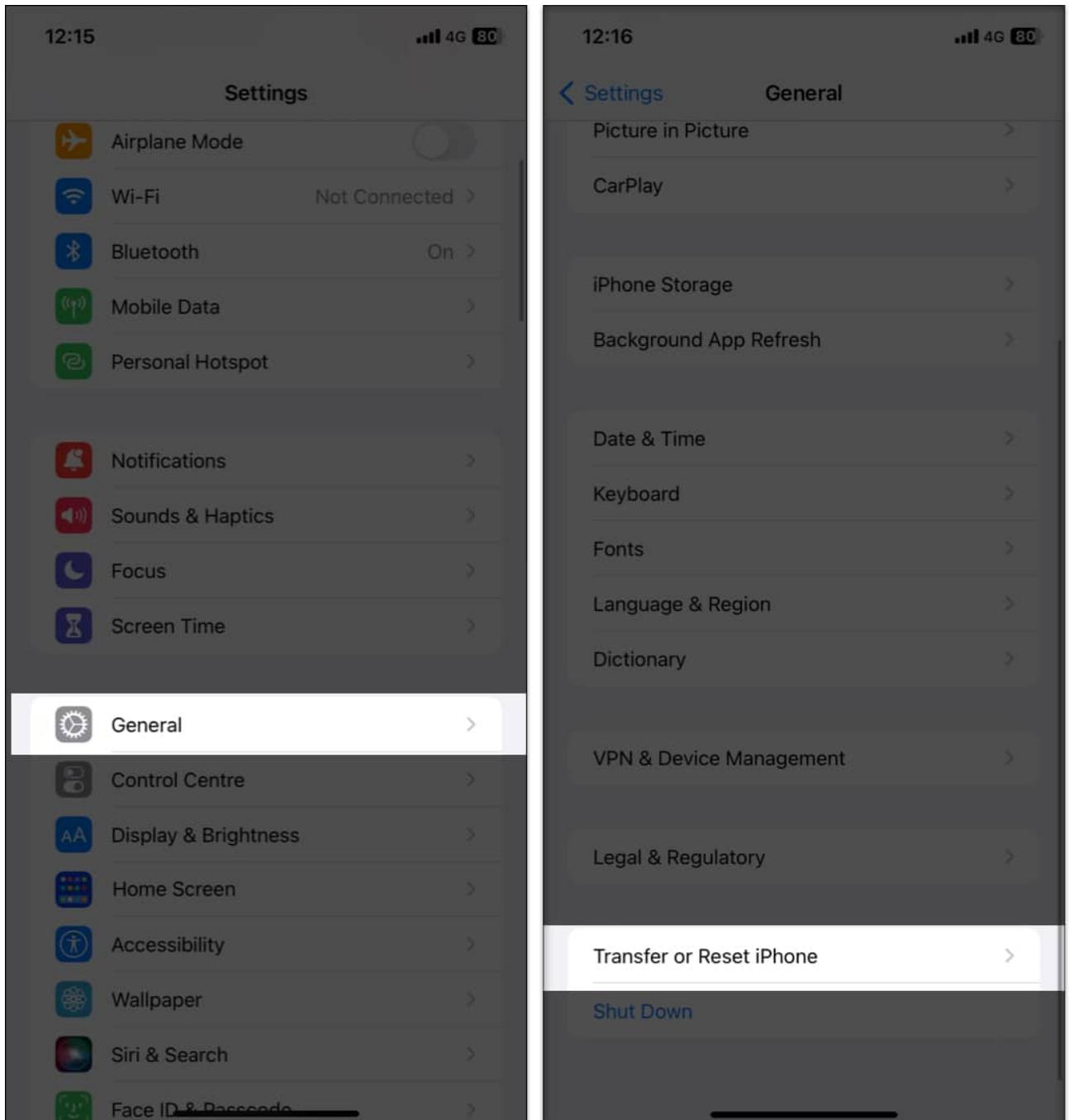
2. Tap **Reset** → Choose **Reset Network Settings**.
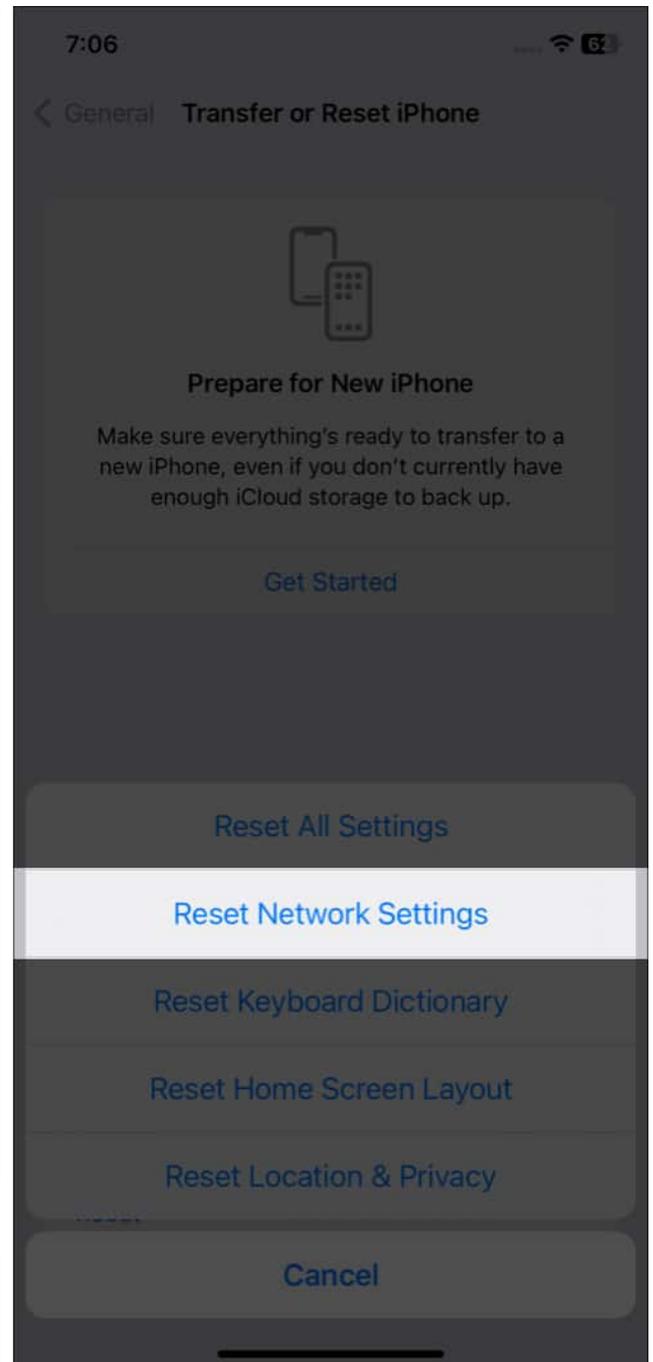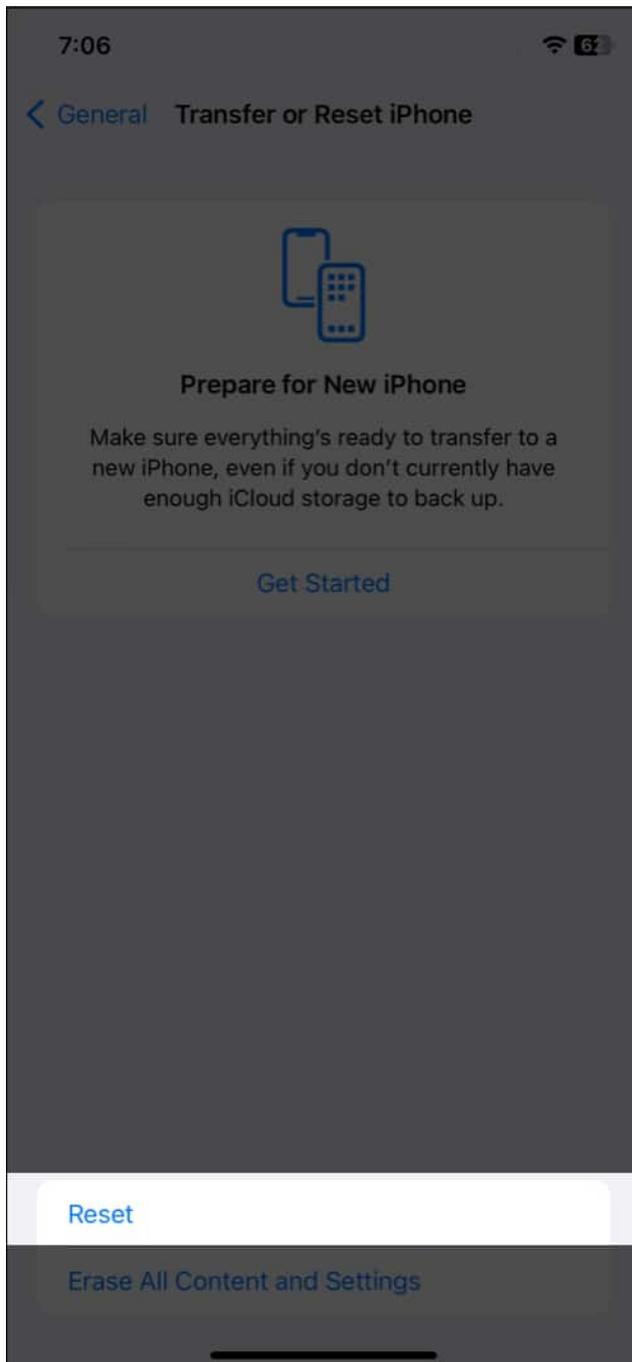
3. **Enter your password** → Confirm by tapping **Reset Network Settings**.
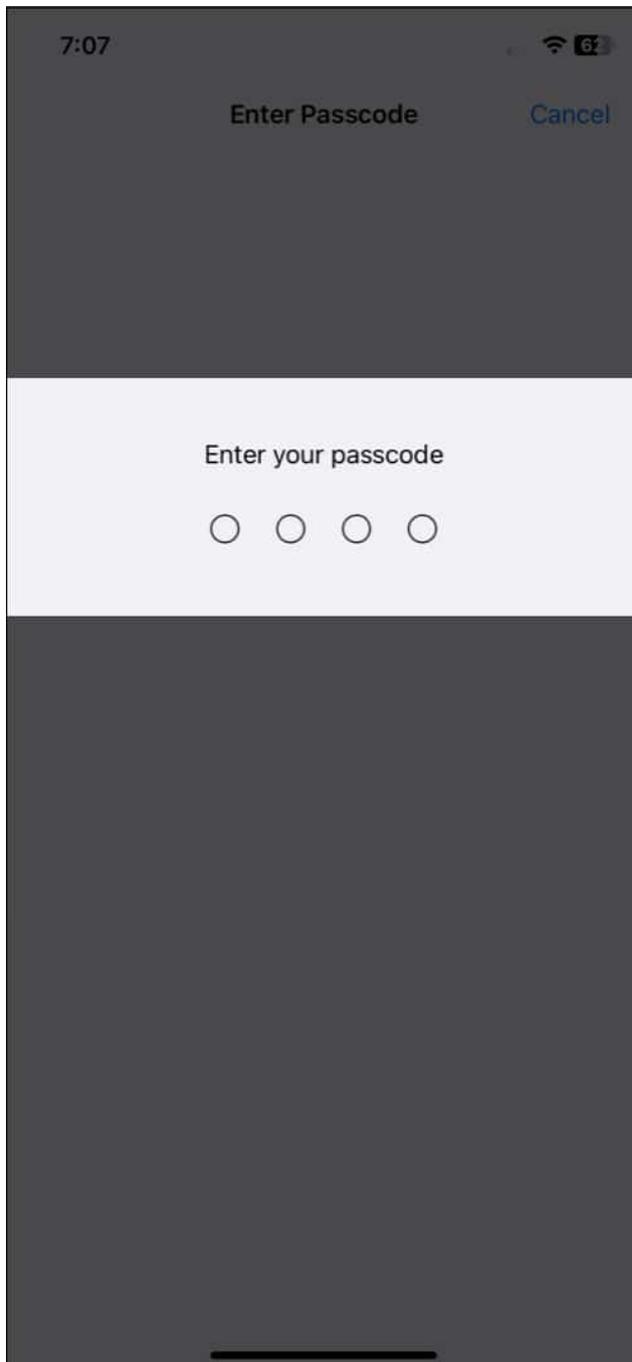
2. Check Apple System Status

Before trying any troubleshooting method, check the Apple System Status to ensure the issue of Shared Albums not showing up on your iPhone is by a server crash. If there are any persistent problems with iCloud or other Apple services, it may impair the operation of your

[Shared Albums](#).

System Status

● Available

● App Store	● HomeKit	● iWork Collaboration
● Apple Arcade	● HomeKit Secure Video	● iWork for iCloud
● Apple ID	● iCloud Account & Sign In	● Mac App Store
● Apple Messages for Business	● iCloud Backup	● macOS Software Update
● Apple Music	● iCloud Bookmarks & Tabs	● Mail Drop
● Apple Music Classical	● iCloud Calendar	● Maps Display
● Apple Music radio	● iCloud Contacts	● Maps Search
● Apple Music Subscriptions	● iCloud Drive	● MLS Season Pass
● Apple Online Store	● iCloud Keychain	● Photos
● Apple School Manager	● iCloud Mail	● Radio
● Apple TV Channels	● iCloud Notes	● Schooltime

Visit the [Apple System Status](#) page and search for a green indicator next to iCloud Backup to ensure the service is running smoothly. If there isn't a green indicator, it can mean that a problem has already been identified and that Apple is already working on a solution.

3. Inspect the iCloud Photo link

If the Shared Album joining link has expired, it can be a reason why the Shared Albums are not visible on your iPhone. The iCloud Photo link only works for 30 days. If you try to use an expired link, you will receive the message "Fail to Retrieve."

Contact the individual and ask them to send you a new link to join the shared album to resolve this problem. Check out our article to [accept the shared album invitation](#).
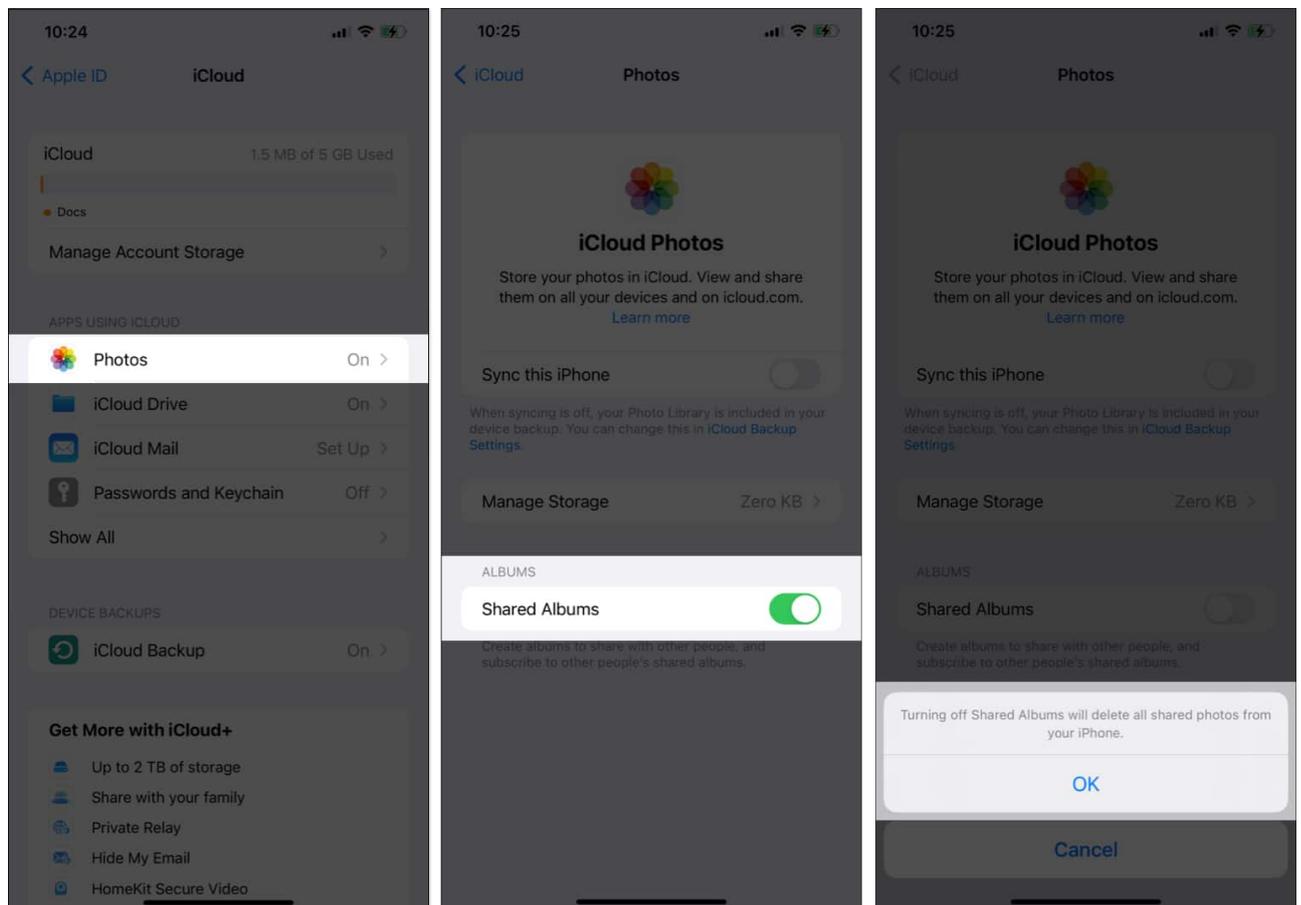
4. Turn off & on Shared Albums on iPhone

If the Shared Album function on your iPhone is still not displaying even after attempting all of the preceding fixes, try turning it off and back on.

1. Launch **Settings** → Tap **your name** → Head to **iCloud**.
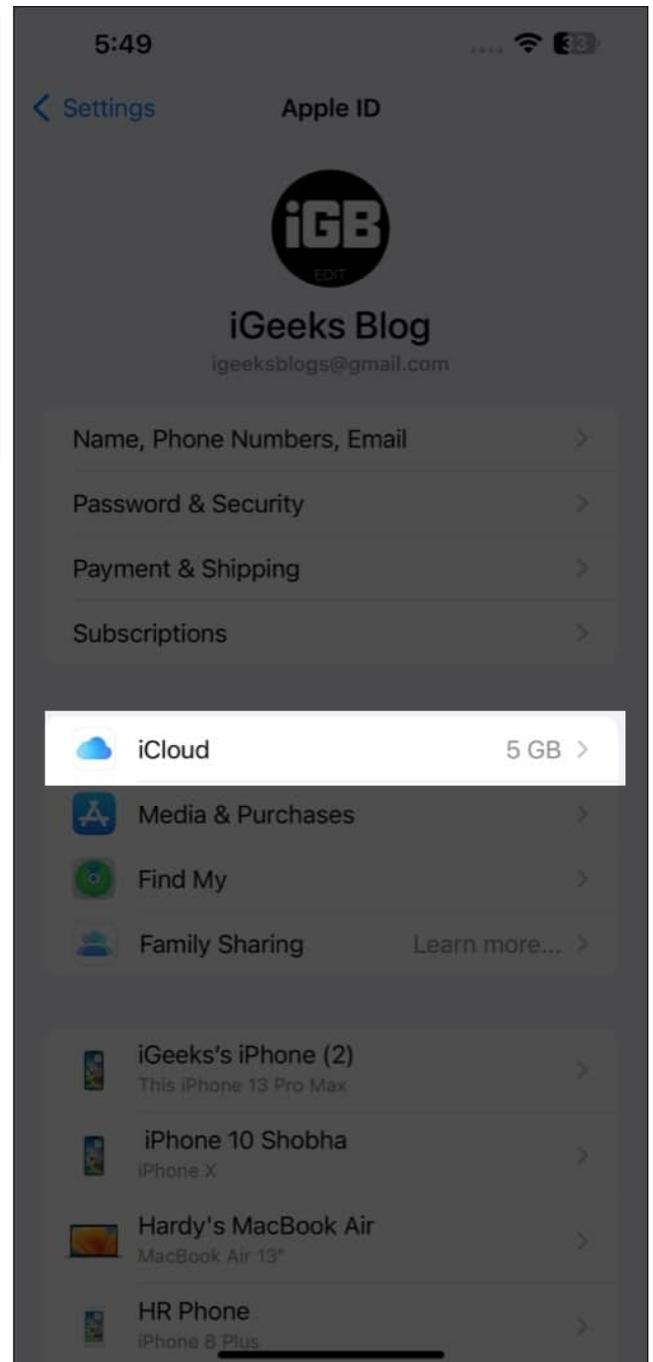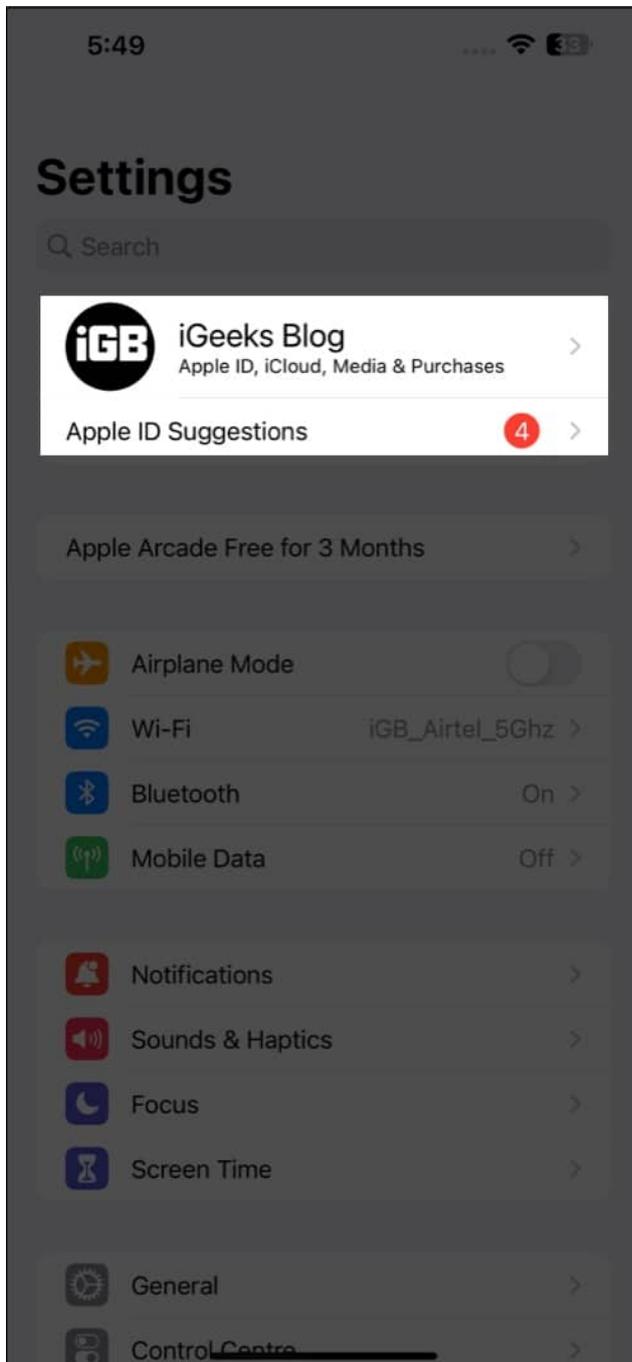
2. Choose **Photos** → Toggle off **Shared Albums** → Tap **OK**.
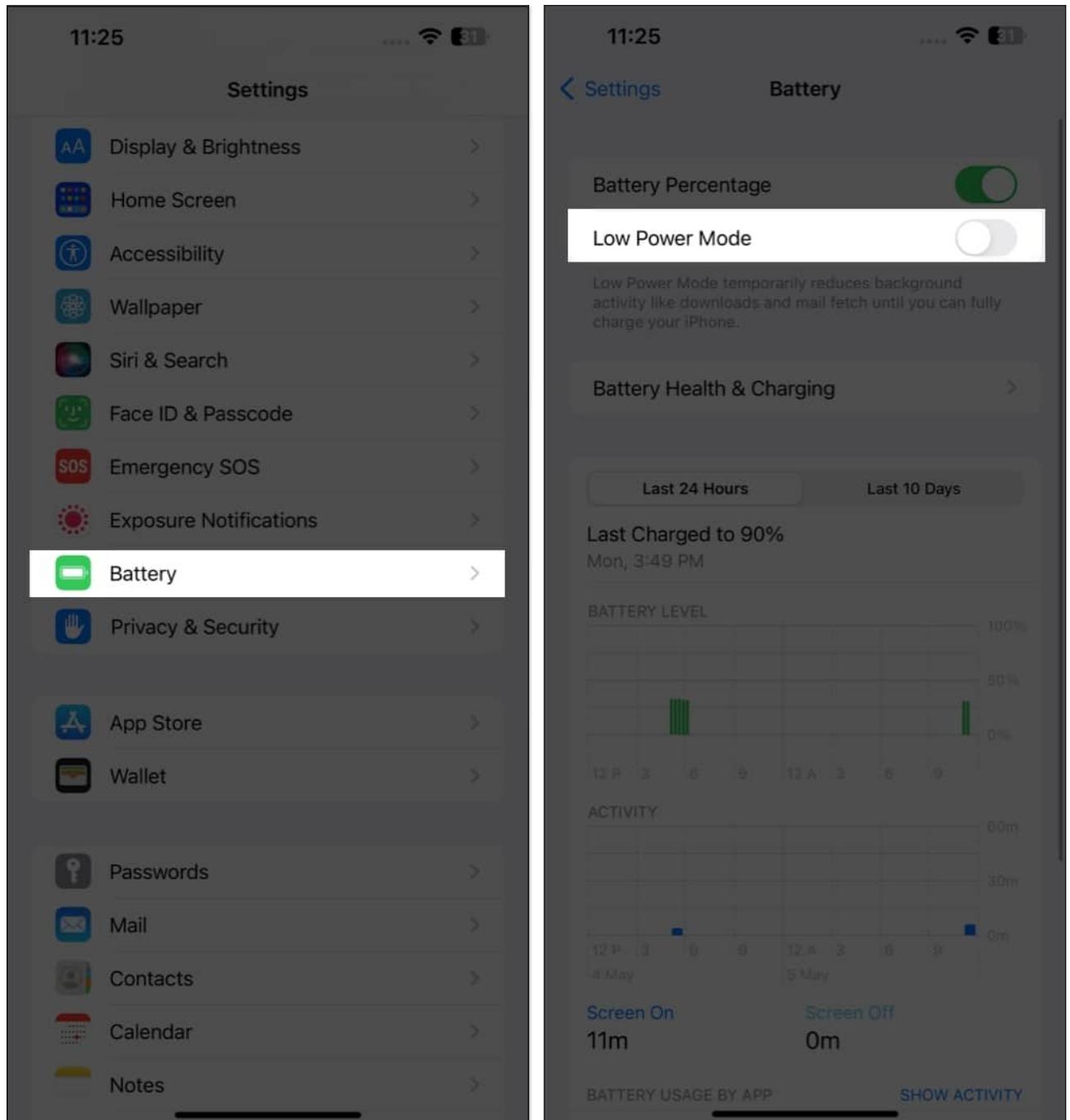
3. After waiting for 5 to 10 seconds, toggle on **Shared Albums**.

5. Disable Low Power Mode

If you have enabled Low Power mode, your Shared Album won't work on your iPhone as it runs in the background to constantly update your albums. To resolve the issue with your iPhone, try turning off Low Power Mode.

1. Navigate to **Settings**.
2. Select **Battery** → Toggle off **Low Power Mode**.

6. Force close and restart the Photos app

Sometimes, force-closing the Photos app can help with the Shared Album not updating on your iPhone issue. To do this,

1. **Swipe up** from the bottom of the screen → Hold until you see the **App Switcher**.
2. Swipe up on the **Photos app card** to close it.
3. Reopen the **Photos app**.

7. Sign out and sign back into iCloud

If you are experiencing issues with a Shared Album not updating on your iPhone, signing out and then back into iCloud may help resolve the issue. Follow our step-by-step guide to learn [how to sign out of your iCloud account](#).

8. Other basic fixes

- **Restart devices:** Sometimes, all it takes is a quick [restart](#) to enable you to swiftly resume sharing your images with friends and family.
- **Update iOS version:** [Updating your iOS version](#) may help solve the issue if Shared Albums are not appearing on your iPhone as expected.
- **Reset devices:** Don't let a glitch in the system steal your happiness. If none of the solutions have helped you, and you cannot access the images and videos your friends and family shared with you on your iPhone, you may [factory reset your iPhone](#).
- **Contact Apple Support:** If the methods above haven't fixed the Shared Albums issue, I recommend you [contact Apple Support](#).

What to do when Shared Album invitation is not showing up

If you have not received a Shared Album invitation, here's what you can do.

- **Check the junk folder of your email:** Make sure you check the email address associated with your account, including your spam or junk folder, to see if the invitation is there.
- **Confirm the sender's email:** Verify that the invitee used the proper email address by getting in touch with them.
- **Check your iCloud settings:** Ensure that the option to receive invitations is switched on in your iCloud settings if you're using iCloud to access the shared album.

Bottom line

Those troubleshooting methods mentioned above are the best ways to fix the Shared Album not working on the iPhone. Hopefully, one of these solutions will have resolved your issue. If you face any other problems with your Apple device, please don't hesitate to leave a comment below.

FAQs

I invited people via email to my shared album, but not everyone got one. What should I do?

If everyone doesn't receive an invitation to your shared album, double-check the email addresses, resend the invitations, ask the recipients to check their spam or junk folders, or try using a different sharing method.

What to do if I get an error stating u0022the album is no longer sharedu0022?

If you see an error message indicating that the album is no longer available, it could be because the owner has stopped sharing it or revoked your access. Check if you're logged in with the right account, or try logging out and back in to resolve the issue.

Read more:

- [How to create Shared Albums on your Mac](#)
- [How to delete photo albums on iPhone](#)