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Any iPhone running on iOS 17 or a later version, such as <u>iOS 18</u>, automatically enters StandBy mode when placed in landscape orientation while being charged. This feature makes the iPhone act as a smart display that you can use to view the current time and date, notifications, live activities, and more. While the feature is helpful, <u>many users</u> have complained that StandBy Mode is not working on their iPhones right after updating them to iOS 18.



If you are among such users, I've compiled a list of simple yet effective solutions to help you get StandBy mode back on track on your iPhone.

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How to fix StandBy Mode not working on your iPhone

To make the iPhone Standby mode work, you need to first complete a set of checks and then look at fixing potential issues hindering the process. Don't worry; it's not as daunting as it sounds. Let's begin!

1. Check if your iPhone supports StandBy mode

The first thing you should check if StandBy mode isn't working for you is whether your iPhone supports this feature or not. StandBy mode is only available on iPhone running on iOS 17 or later versions, which includes the following devices:

- iPhone 16 series
- iPhone 15 series
- iPhone 14 series
- iPhone 13 series
- iPhone 12 series
- iPhone 11 series
- iPhone XS, iPhone XS Max, iPhone XR
- iPhone SE (2nd generation or later)

If you're not sure, see our guide on how to check which iPhone model you have.

It's also worth noting that even though StandBy mode works on all iPhone models that can run iOS 17, the ability to use always-on StandBy mode is limited to the iPhone 14 Pro, 14 Pro Max, 15 Pro, 15 Pro Max, and 16 Pro and 16 Pro Max.

2. Make sure StandBy mode is enabled

StandBy mode comes enabled by default in iOS 17. However, this feature won't work if you've turned it off within the Settings app. Here's how to ensure this isn't the case with your iPhone.

- 1. Go to **Settings** \rightarrow **StandBy**.
- 2. Toggle on **StandBy**.

You can also enable the Always On toggle if your iPhone supports it.



There are also a few smart settings you can edit under **Display**. For instance, if you want your StandBy display to power off in a dark room, you can toggle **Automatically** or **After 20 Seconds** on under **Turn Display Off**.

3. Ensure you're using StandBy correctly

If StandBy mode doesn't work even after you enable it in the Settings app, you may not be using it correctly.

In order to access StandBy mode, you must **connect your iPhone to a power source** and place it at an inclined angle in **landscape orientation**, preferably using a <u>charging dock</u>.

4. Turn the Low Power Mode off

Low Power Mode can help preserve your iPhone's battery and charge it quickly. While that's handy, it stops several critical services that are necessary for StandBy mode to function properly. Here's how you can disable Low Power Mode on your iPhone to prevent this.

- 1. Go to **Settings** \rightarrow **Battery.**
- 2. Toggle off Low Power Mode.

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You can also use the **Control Center** to disable Low Power Mode. Here's how:

- 1. Swipe down from the **top right corner** of the screen.
- 2. Tap the Low Power Mode icon.

If you don't see the Low Power Mode icon here, check out our guide on <u>customizing and</u> <u>using the Control Center</u>.

5. Use an MFi-certified MagSafe charger or Lightning cable

The next step is to check if the Lightning cable or MagSafe charger you're using is <u>MFi</u> <u>certified</u>.

If your Lightning cable or MagSafe charger is uncertified, there's a chance that StandBy mode will not work on your iPhone, and you may occasionally encounter the annoying <u>"This accessory may not be supported" error</u>.

If you're looking for an MFi-certified charging block, we recommend the <u>Quntis 30W MFi-certified fast charger</u> in our roundup of the <u>best fast chargers for iPhone</u>.

6. Turn the Portrait Orientation Lock off

Apart from being connected to a power source, one primary prerequisite for using StandBy mode is placing your iPhone in landscape mode.

However, if your iPhone has the orientation lock enabled, it may interfere with the StandBy mode and prevent it from working as expected.

To ensure that this isn't the case with your iPhone:

- 1. Launch the **Control Center** by swiping down from the top right corner of the screen and locate the **Orientation Lock** icon in the status bar up top.
- 2. If you see the given icon, toggle off **Portrait Orientation lock.**



You should now be able to <u>rotate your screen to landscape mode</u>, enabling StandBy mode if this is the issue. If not, you may need to perform a quick force restart if StandBy mode is still not working on your iPhone.

7. Force restart your iPhone

If the previous solutions don't work, force restarting your iPhone can help you fix softwarerelated glitches that may prevent features like StandBy mode from working as expected.

But if you're unsure how to do that, check out this guide on <u>how to hard reboot any iPhone</u> <u>or iPad</u>.

If you're using an iPhone X or later (up to iPhone 15), follow these steps:

- 1. From the left side of the device, press and quickly release the **Volume Up** button.
- 2. Next, press and immediately release the **Volume Down** button.
- 3. Finally, from the device's right side, **press and hold** the **Side** button.
- 4. Release the Side button when you see the Apple logo on your iPhone screen.

Once your iPhone powers back on, try StandBy mode. If you're still unable to do so, you may need to reset your iPhone settings.

8. Reset your iPhone settings

If none of the solutions helped resolve the issue, your best bet would be to reset all settings on your iPhone. This action will restore all settings to their default values while leaving your data untouched.

1. Go to **Settings** \rightarrow **General** \rightarrow **Transfer or Reset iPhone**.

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- 2. Tap Reset → Reset All Settings.
 3. Enter your passcode.

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4. Tap **Reset All Settings** again to complete the process.

Keep in mind that this will NOT delete any photos, videos, or music from your iPhone. This will only reset network settings, the keyboard dictionary, location settings, privacy settings, and Apple Pay cards.

It would still be wise to create a backup of your iPhone to fall back on.

9. Contact Apple Support

If StandBy mode is still not working on your iPhone after the above solutions, your last line of defense is <u>contacting Apple Support</u>. There may be a problem specific to your iPhone that technicians can better help you diagnose.

To get started via web chat, visit <u>GetSupport.Apple.com</u> on your iPhone, iPad, Mac, or PC and choose the appropriate option.

StandBy mode on iPhone is fixed!

<u>Standby mode</u> is a handy feature that allows you to keep up with the latest information even when you're not actively using your iPhone.

However, if StandBy mode doesn't work on your iPhone, the solutions listed in this guide should help you restore the feature quickly. In the comments section, let us know which solution worked out for you.

Also read:

- macOS Sequoia iPhone Mirroring not working? How to fix it
- How to fix notifications not working on iPhone
- <u>CarPlay not working after iOS 18 update? Quick fixes</u>