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The Walkie-Talkie feature on the Apple Watch helps you communicate with your friends without even placing calls. But if the Walkie-Talkie app on your Apple Watch is not working or repeatedly displaying the message 'Walkie-Talkie connection failed,' the fixes below will surely help solve the issue.



- 1. Ensure the system servers are running
- 2. Update iOS and watchOS
- 3. Enable FaceTime
- 4. Reinstall FaceTime on iPhone
- 5. <u>Reinstall Walkie-Talkie on Apple Watch</u>
- 6. Restart your iPhone and Apple Watch
- 7. Contact Apple Support

#### 1. Ensure the system servers are running

It could be that FaceTime servers or Walkie-Talkie services are down. Here's how to check if the servers are up and running,

- 1. Open Apple Supports System Status page in the browser.
- 2. Navigate to **FaceTime** and **Walkie-Talkie** and check the status of the service.

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- $\circ\,$  If the sign is Green, the service is available, and you need to follow the fixes below to solve the issue.
- $\circ\,$  If the sign is  ${\bf Red},$  the  ${\bf servers}\; {\bf are}\; {\bf down}.$  You'll have to wait for the issue to be resolved.

	System Status	
		Auslable
App Store	Fleetumith	<ul> <li>Whirk for iCloud</li> </ul>
Apple Arcade	<ul> <li>Game Center</li> </ul>	Mac App Store
Apple Bricks	Global Service Exchange	macOS Software Update
Aggrie Business Essentials	Health sharing with provider	Mail Drop
Apple Dusiness Manager	HumphOt	<ul> <li>Maps Display</li> </ul>
Apple Card	HomeHit Secure Video	Maps Routing & Navigation
Apple Cash	Coud Account & Sign In	Maps Search
Apple Fitness+	Cloud Backup	Maps Traffic
Apple ID	iCloud Bookmarks & Tates	News.
Apple Messages for Business	ICloud Calendar	Photos
Apple Music	iCloud Contacts	Podcauta
Apple Music for Artists	<ul> <li>iCloud Drive</li> </ul>	Ratio
Apple Music radie	IChoud Keychain	Schoeltime
Apple Music Subscriptions	Cloud Mail	Schoelwork
Apple Online Store	<ul> <li>ICloud Notes</li> </ul>	Screen Time
Apple Pay & Wallet	<ul> <li>KDoud Private Relay</li> </ul>	<ul> <li>Sign in with Apple</li> </ul>
Apple School Manager	Coud Reminders	Sai
Apple TV Channels	Cloud Storage Upgrades.	Spotlight suggestions
Apple TV+	<ul> <li>ICloud Web Apps (ICloud.com)</li> </ul>	Stocks
AppleCare on Device	Message	Volume Purchase Program
Device Enrollment Program	IOS Device Attlyation	Wahie-Tabie
Dictation	Thanks Match	Weather
E FaceTime	ITunes Store	
Find My	Work Collaboration	

## 2. Update iOS and watchOS

Apple is known for consistent software updates that fix bugs in its devices. And updating to the latest stable software version is always essential, so your device has the latest security patches.

- Follow our guide on updating your iPhone to its latest software version.
- We also have a guide to help you update watchOS directly on your Apple Watch!

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## **3. Enable FaceTime**

Setting up FaceTime on your iPhone is one of the <u>requirements of using the Walkie-Talkie</u> feature on your Apple Watch. If you've already set up FaceTime, check that it is turned on on your iPhone and check a few other FaceTime settings.

- 1. Open **Settings** on your iPhone.
- 2. Navigate to **FaceTime**.
- 3. If the **FaceTime** toggle is not enabled, **turn it on**.



- 4. Once done, select Use your Apple ID for FaceTime.
- 5. Also, ensure all **phone numbers** and **email IDs** associated with your Apple ID have a **blue tick next to them**.
- 6. If the issue persists, toggle the option off and on once again.

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## 4. Reinstall FaceTime on iPhone

If toggling FaceTime on and off didn't solve the issue, the next step is to uninstall and reinstall FaceTime on your iPhone.

- 1. **Press and hold** the FaceTime app.
- 2. Select Remove App.
- 3. On the next screen, tap **Delete App**  $\rightarrow$  tap **Delete** again to confirm.



- 4. Now, open the **App Store** and **search for FaceTime**.
- 5. Download FaceTime and sign in using your Apple ID.

## **5. Reinstall Walkie-Talkie on Apple Watch**

- 1. Unlock your Apple Watch.
- 2. Open the Home Screen by pressing the Digital Crown.

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- If you're using Grid view,
  - Tap and hold the Home Screen and select Edit Apps.
  - Once the apps jiggle, locate the Walkie-Talkie and **press the X to delete**.
  - Tap **Delete App** to confirm.



- If you're using the **List view**,
  - Navigate to **Walkie-Talkie**.
  - Swipe left on the app.
  - Tap the **Trash icon** to delete the app.
  - Tap **Delete App** to confirm.



Now that you've uninstalled the Walkie-Talkie app, you will need to reinstall it. Here's how

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to:

- 1. Unlock your Apple Watch.
- 2. Open the Home Screen by pressing the Digital Crown.
- 3. Navigate and open the **App Store**.
- 4. Search Walkie-Talkie.
- 5. **Install** the application.



# 6. Restart your iPhone and Apple Watch

Although restarting devices is one of the oldest methods most of us follow to solve the issues we're facing, it produces desired results. And so, make sure you restart both your iPhone and Apple Watch. if you're unsure, check our guides on <u>how to restart your iPhone</u> and <u>restart your Apple Watch</u>.

# 7. Contact Apple Support

Following the steps mentioned above will most definitely solve the connectivity or other issues you've been facing with the Walkie-Talkie app on your Apple Watch. However, if you've followed all the steps and none of them produced any results, I recommend you to <u>contact Apple Support</u>.

#### That's it!

We hope this guide helped you fix the issue. Let us know if you're facing any other issues with the Walkie-Talkie app in the comments below. I'll try my best to help solve them!

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#### Check out other helpful Apple Watch articles:

- <u>45 Helpful Apple Watch tips and tricks: Be a pro!</u>
- <u>9 Reasons why you should buy Apple Watch</u>
- How to use Focus on Apple Watch