WhatsApp makes it fun and easy to keep in touch with chat and group video calls. So it can be really frustrating if WhatsApp keeps crashing on your iPhone. Luckily, you can fix it with several different solutions. They're all pretty too` simple to try out, so go through them stepby-step and see which one works for you. Let's get started.



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Why does WhatsApp keep crashing on my iPhone?

WhatsApp may keep crashing on your iPhone for various reasons, such as an outdated app or iOS version, poor internet connectivity, insufficient storage space, app configuration settings, or bugs in the app.

How to fix the WhatsApp keeps crashing issue on iPhone

1. Check if the WhatsApp server is down

If WhatsApp is under maintenance, you might face a few issues in accessing the app. However, in this case, the company devises an announcement on any or every social media platform like <u>Facebook</u>, <u>Instagram</u>, and <u>Twitter</u>. Hover through the above-mentioned mediums and look for any latest posts or announcements.

2. Update WhatsApp

Using an app without updating it for too long will cause it to become glitchy and uncontrollable. Hence, it's highly advised to update WhatsApp regularly.

- 1. Open the App Store.
- 2. Tap the **profile icon** \rightarrow Scroll down to locate **WhatsApp** among installed applications.

Pro tip: To access the updates section, press the **App Store icon** on the Home Screen or in the App Library and select **Updates**.

3. If there's an update available, then tap the **Update** option.

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4. Upon completion, try to use **WhatsApp** again.

As a result, you will not miss out on new features and can keep on enjoying the experience like never before.

3. Update iOS version

There is a high chance that the app may not be affected at all, but the overall system is outdated. In this case, follow the below-mentioned steps:

- 1. Launch the **Settings** app.
- 2. Navigate to the General option, **Software Update**. *Wait for the system to load and look for available updates.*
- 3. Tap **Download and Install** if there is an iOS update lined up.



- 4. Enter the iPhone's **passcode** when prompted.
- 5. Now, tap **Agree** from the bottom-right corner and hit **Agree** to the Terms and Conditions.
- 6. Finally, the update will be requested, and after a few minutes, your iPhone will be enabled with the latest version of iOS.

This procedure should cater to your issue, as the new updates tend to nullify existing bugs

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and errors.

4. Verify app configuration settings

If you've recently encountered an issue with WhatsApp not working on your iPhone, it could be because of denied app permissions. Fortunately, you can easily fix it by following some simple steps:

- 1. Access the **Settings** app.
- 2. Scroll down and select **WhatsApp** among the installed apps.

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- 3. Make sure that all of your app configuration settings, such as location, network, and message delivery preferences, are set to the desired options.
- 4. Finally, restart **WhatsApp** to appeal the changes.

Once you're done, you should be able to use WhatsApp on your iPhone without any issues.

5. Free up storage space on iPhone

Daily use of the iPhone can result in occupying the entire allocated storage, which can slow down your device. However, you can <u>free up storage space</u> to prevent your iPhone's RAM from piling up. This precaution will not only keep your apps like WhatsApp running but also improve your iPhone's performance.

6. Uninstall and re-install the app

Before proceeding, if necessary, <u>backup your WhatsApp chats</u>. Deleting and reinstalling the app will remove every chat and media from it.

Long press the WhatsApp icon and tap on Delete App. Confirm by tapping Delete.

- 1. Tap and hold WhatsApp until the **Remove App (-)** option appears.
- 2. Hit **Delete App** \rightarrow **Delete** when prompted.



3. Now, head to the App Store and search for WhatsApp from the Search bar.

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- 4. Select WhatsApp Messenger or WhatsApp Business as you desire.
- 5. Press the **Download** option.
- 6. Let the app install and set it up like you normally do.

7. Restart iPhone

Sometimes, a simple approach can go a long way. If all the above-mentioned techniques fail to assist you, then simply restart your iPhone.

- 1. Hold down volume-up/volume-down with the power button until the power off slider appears.
- 2. Swipe the **slider from left to right** to turn off your iPhone.
- 3. Press and hold the **power button** to turn the iPhone back on.

Doing so will reset any altered settings that might have been interfering with the app.

Get your WhatsApp up and running!!

I hope one of the solutions listed here helps you to fix WhatsApp keeps crashing issue on your iPhone. In most cases, a simple restart of the iPhone or updating WhatsApp to the latest version is enough. In case you have an additional question, please reach us using the comments section below.

FAQs

Will resetting my iPhone delete my WhatsApp chats and data?

Yes, resetting your iPhone will delete all data on your iPhone, including WhatsApp chats and data. Therefore, make sure to back up all your important data before resetting your iPhone.

How can I back up my WhatsApp chats and data?

<u>Regularly backing up WhatsApp data on an iPhone</u> can be very beneficial in a sudden system or application crash. Hence, read our guide to understand the process.

Read more:

• How to use WhatsApp on multiple devices with the same number

- <u>25+ Cool WhatsApp Tips and Tricks for iPhone</u>
- <u>WhatsApp Status not showing on iPhone?</u>